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Magna Group Practice

Friends and Family Test : Results July 2019

28 replies

We asked the following question and the results are detailed below

How likely are you to recommend our GP Practice to friends and family if they needed similar care or treatment – please tick box

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| --- | --- | --- | --- | --- | --- |
| Extremely Likely | Likely | Neither Likely or Unlikely | Unlikely | Extremely Unlikely | Don’t Know |
| **21** | **5** | **2** | **0** | **0** | **0** |

We also asked the following questions -Thinking about your response to this question, what is the main reason why you feel this way?

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| --- |
| **These are all the replies we received:-**  **Dalton**  **Because you are good**  **All round pleasantand not long waiting to see doctor**  **Mostly good care**  **Always helpful**  **Very helpful and on time with appts and good advice**  **Just like the practice**  **Quick friendly staff**  **Been with the same surgery all my life**  **Helpful and careful**  **Good service**  **Friendly staff always welcomi9ng and very helpful**  **Always thorough**  **I have a good doctor prabhu, and the nurses i9v seen have been nice and friendly**  **Staff very friendly and supportive**  **Wath**  **Thrybergh**  **My appointmenbt to see doctor at 9am w4ent to reception to ask and doctor not every arrived at surgery at 9.05am**  **Lady who took my bloods was very rough. Im sort to say I w3ouldnt want to see her again**  **Treated with greatest respect**  **Dr Jacob is nice the old fashioned family doctor. I always have confidence in his decisionas and he always has time to re4assure3 when needed**  **Good dr**  **Kilnhurst**  **My surgery is at Wath I don’t know why I have to come here**  **Reception staff are very helpful**  **Respectful surgery and staff** |