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Magna Group Practice

Friends and Family Test : Results October 18

26 replies

We asked the following question and the results are detailed below

How likely are you to recommend our GP Practice to friends and family if they needed similar care or treatment – please tick box

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| --- | --- | --- | --- | --- | --- |
| Extremely Likely | Likely | Neither Likely or Unlikely | Unlikely | Extremely Unlikely | Don’t Know |
| **18** | **7** | **1** | **0** | **0** | **0** |

We also asked the following questions -Thinking about your response to this question, what is the main reason why you feel this way?

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| --- |
| **These are all the replies we received:-**  **Wath**  I feel always welcome whenever I need something  Always really helpful  Staff good  Ive not yet had a bad experience with this GP all doctors are friendly and helpful  Good  Very good  Always try to help  Quick appointmentsw friendly staff sympathetic doctors  Good for early appointments  Very warm and welcoming Drs good bedside manner  Always good to me  **Kilnhurst**  Dr Brown was very helpful understanding and seemed genmuinley interested in patient health!! Booking in was also helpful and although no appointment were available to option to go to Wath practice was available  **Dalton**  I have had my iullness for 3 year now and have been given all the help I have asked for  Quick at getting appt, very friendly  Nice friendly people  Good service fast appointments friendly  **Thrybergh**  No comments |