**To find out more about joining the W1 PCN PPG please contact us on 01709 283826**

**We have an open session where you can find out more about our PPG**

**Where**: Rawmarsh Health Centre

**Time**: 3pm until 4.30pm

**Date**: 23rd November 2023



**What is a Patient Participation Group (PPG)?**

A Patient Participation Group (PPG) is a group made up of GP Practice patients aged 16 years and over, carers of registered patients and members of the GP Practice staff.

From April 2015, the Medical Service Contract requires every GP practice to have a Patient Participation Group.

Wentworth 1 Primary Care Network (PCN) would like to try a slightly different approach whereby all our 7 practices within the network share the same PPG.

The aim of this group is to influence the way services are delivered by the Practice.

If patients’ group holds meetings at the practice, it is also called the face-to-face PPG.

**What is a Virtual Patient Participation Group (PPG)?**

Some GP Practices have a Virtual Patient Participation Group. A Virtual PPG is online based group. It holds their meetings online using video conference platforms like Zoom, Microsoft Teams, Google Meet or similar. GP practice may use both types: face-to-face and virtual meetings, to ensure that all patients have the opportunity to contribute to improvements to practice services.

**What do PPGs do?**

▪ Review patients’ surveys such as the Family and Friends Test.

▪ Listen to patients’ stories and views.

▪ Explore ideas and suggestions on how to improve patients’ experiences in the GP Practice.

▪ Discuss with GP Practice staff and agree on an action plan for service improvements.

▪ Monitor the implementation of the service improvement action plan.

▪ Run small projects around patients’ education, health promotion, and improvements to GP Practice environment.

**What PPGs do not do?**

A PPG meeting is not a forum to raise individual complaints.

A PPG meeting is not a forum to seek medical advice.

**What happens at a PPG meeting?**

A PPG meeting is attended by the Practice GP, Practice Manager and in this case our PCN Manager and practice patients and carers. Usually, it is attended by around 6 to 10 people. The meeting is managed by the Patient Chair or a Practice Manager / PCN Manager.

The meeting follows an agenda that can look similar to this:

1. Welcome and introductions

2. Minutes and actions arising from the last meeting

3. Updates from GP practice staff

4. Other agenda items

5. Patients’ feedback, suggestions and comments

6. Date of the next meeting

The meetings usually last around 1 ½ hours

**How can you get involved?**

Every GP Practice should have a Patient Participation Group. Our Primary Care Network is made up of 7 practices. We are looking for representatives from each of our practices to join together to form a PCN Patient Participation Group to replace the need for individual practice PPG’s. This will only work if we have patients from each of the 7 practices:

* **Magna Group** (made up of Valley Health Centre, Thrybergh Medical Centre, Highthorn Road Surgery and Wath Medical Centre)
* **Crown Street**, Swinton
* **High Street Surgery**
* **Parkgate Medical Centre**
* **Shakespeare Road Medical Centre**
* **York Road Surgery**
* **Rawmarsh Health Centre**

Usually, to become a PPG member, you will need to fill in a simple form providing your contact details: email address and your phone number. Your personal information should not be shared with anyone beyond the GP Practice or PCN