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Magna Group Practice

Friends and Family Test : Results December 18

30 replies

We asked the following question and the results are detailed below

How likely are you to recommend our GP Practice to friends and family if they needed similar care or treatment – please tick box

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Extremely Likely | Likely | Neither Likely or Unlikely | Unlikely | Extremely Unlikely | Don’t Know |
| **15** | **10** | **0** | **2** | **1** | **2** |

We also asked the following questions -Thinking about your response to this question, what is the main reason why you feel this way?

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| **These are all the replies we received:-****Dalton****Staff are very helpful and polite****Polite staff and friendly****Doctors are very considerate and take time to listen to me****Helpful****Thrybergh**Very friendly good serviceVery good staffFriendly helpful and caring receptionist. Lovely little practice, best doc !**Wath****Wath** I can always get an appt when needed and the doctors are friendly and welcomingDoctor listen to my concernsThe service has improved over the last couple of years (happy)Friendly and helpful, listens and gave adviceI have been satisfied for a very long timeGreatVery HelpfulVery good staffBest service ever no complaints |