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Magna Group Practice

Friends and Family Test : Results May 2019

35 replies

We asked the following question and the results are detailed below

How likely are you to recommend our GP Practice to friends and family if they needed similar care or treatment – please tick box

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| --- | --- | --- | --- | --- | --- |
| Extremely Likely | Likely | Neither Likely or Unlikely | Unlikely | Extremely Unlikely | Don’t Know |
| **27** | **5** | **0** | **3** |  | **0** |

We also asked the following questions -Thinking about your response to this question, what is the main reason why you feel this way?

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| **These are all the replies we received:-**  **Wath**  Depends on which doctor. Some I would recommend to anybody, others I would not.  Efficient and friendly service and can usually get an appt in a reasonable timeframe  Very pleasant staff very responsive reception staff  Friendly staff, doctos approachable  Always friendly and helpul  Very good at arriving wonderful  The doctor is always friendly and professional in helping with any problems  Very long time with this practice e at least 82 years  Dr Brown is excellent GP greets you when go in listens to wahat yhou say explain in detail re your health and treat appropriately which is rare quality these days , highly recommend him  Always polite friendley and amazing with my children  It has helped me overcome social anziety start and finish college and start university  Very helpful and friendly at all times  **Dalton**  Quick appointments friendly staff  Easy to get an appt  Always helpful and usually easy to get an appt  Appt same day, doctor on time and very good service  Easy booking short waiting time friendly staff  Ease of getting an appt also staff and doctors are very pleasant |