Magna Group Practice

Friends and Family Test : Results April 2018

18 replies

We asked the following question and the results are detailed below

How likely are you to recommend our GP Practice to friends and family if they needed similar care or treatment – please tick box

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Extremely Likely | Likely | Neither Likely or Unlikely | Unlikely | Extremely Unlikely | Don’t Know |
|  **9** | **8** | **1** | **0** | **0** | **0** |

We also asked the following questions -Thinking about your response to this question, what is the main reason why you feel this way?

|  |
| --- |
| **These are all the replies we received:-****Wath****Extremely Likely**GoodI have always had prompt and good treatmentYou can always get an appointmentFriendly StaffIt is very welcoming and friendlySocially easy to get on with and knowledgeable.Medical staff always very helpful**Likely**Always Friendly and HelpfulBecause the doctors are politeGoodGood StaffAlways get an appointment**Neither Likely or Unlikely** Frustration – Having to make appointments to see doctor everytime I have a recurring ear infection. |