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Magna Group Practice

Friends and Family Test : Results November 2019

19 replies

We asked the following question and the results are detailed below

How likely are you to recommend our GP Practice to friends and family if they needed similar care or treatment – please tick box

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Extremely Likely | Likely | Neither Likely or Unlikely | Unlikely | Extremely Unlikely | Don’t Know |
| **11** | **6** | **2** | **0** | **0** | **0** |

We also asked the following questions -Thinking about your response to this question, what is the main reason why you feel this way?

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| **These are all the replies we received:-****Wath**The staff can be helpful very patient.Quick and friendly serviceFriendly, reassuring appointments with receptionist and doctorOne of the best GP practices I have been toFantastice Practice. Allways get an convenient appointment. Staff friendly and professional and helpfulThorough ConsultationHelpful staff(reception), the doctor makes you feel comfortable, relaxed especially Dr BrownI was once told a referral had been sent,but it hadn’t I phoned up 8 weeks after to be told it then hadn’t been sent. Other than that, a brilliant service. |