**Patient Participation Group Meeting**

**12.7.2017**

**Present:** CR, ES, SM, SB

**Apologies:** EP , RH

**Minutes**

Welcome to new member SB.

Carers

Discussed the Carers coffee morning event held on weds 14th June – New member SB, attended the coffee morning and expressed that she would like to join our PPG. Informed the members that a regular Carers information clinic is to be held at Highthorn Road, every 3rd Thursday of the month starting from 17th August.

SB, expressed that she didn’t like the title ‘Carer’ as she is Carer to her husband, but understood that it is the title we use.

Members expressed would like to hold a Carers coffee morning in early October, where Carers are invited for general chat amongst other carers – decided that no outside resources would be invited to this event.

Informed members of the process of the carers review, SB – stated that she had already attended for her review and found this very helpful, and informative.

CR to organise advertising of Carers coffee morning and sending out invites.

Breast /Bowel Cancer Screening

Female patients of our practice are at present being invited to attend the breast screening programme - the process of breast screening and bowel cancer screening was discussed to members and the importance of participating. CR also explained the practices process of Admin/Reception staff contacting patients who have not participated, and advising them to take part.

Podiatry

Members asked if it would be possible to provide a podiatry service at the surgery. CR explained that it might not be possible due to infection control , but would enquire about this and will update at next meeting.

EPS – Electronic Prescription Service

Practice moving towards EPS – explained the process of EPS , and discussed patient leaflet attached. CR to update at next meeting with a go live date.

[Electronic Prescription Service - The NHS in England - NHS Choices](http://www.nhs.uk/NHSEngland/AboutNHSservices/pharmacists/Pages/eps.aspx)

Next meeting – OCT – date TBA