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Magna Group Practice

Friends and Family Test : Results January 19

39 replies

We asked the following question and the results are detailed below

How likely are you to recommend our GP Practice to friends and family if they needed similar care or treatment – please tick box

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Extremely Likely | Likely | Neither Likely or Unlikely | Unlikely | Extremely Unlikely | Don’t Know |
| **28** | **10** | **0** | **0** | **1** | **0** |

We also asked the following questions -Thinking about your response to this question, what is the main reason why you feel this way?

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| --- |
| **These are all the replies we received:-****Dalton**Prescription service is unreliable, everytime I put it in its never ready, I put it is 7 days to give them time and still want ready. As I work long hours its rubbish, service, the doctors on the other hand are fantasticGet appts quickly no waiting weeksExcellent services EPS lovelyI can always get an appt and the staff are very helpulBrilliant receptionist very helpful, doctos are very prompt and thorough lovely centre and very clean. Really great practice, with lost of parkingVery friendly serviceI think it is a good doctors surgeryMagna Practice never let me down yet with appts**Thrybergh****Wath** Friendly helpful staffPretty good service quick and easy appt timesStaff good, Christine, cleanAppt availabity and locationI think that I receive good help with whatever problem I come withHave always rec evied good care and siviloity for many years, first classAlways very friendly and g at time to speak to you extremely friendly nothing too much trouble for all staffStaff good, Friendly placeI have dealt with similar problems to a friend who has a different GP and this one has helped much moreNeeded an appt for my three your old and got her in the same day**Kilnhurst**Can get an appt within a week. Good serviceEfficient and helpful alwaysFriendly staff, always accomeodate where possible. For appts just need more apptsAll staff really helpfulFriendly staff approachable doctors and nurses, modern and clean environmentCame to Kilnhurst for midwife who is lovely and staff Kelly and Linda are always nice politeKilnhurst staff always helpful and kindBetter than my other suregery cant always get an appt staff very goodEveryone happy to help |