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Magna Group Practice

Friends and Family Test : Results January 19

39 replies

We asked the following question and the results are detailed below

How likely are you to recommend our GP Practice to friends and family if they needed similar care or treatment – please tick box

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| --- | --- | --- | --- | --- | --- |
| Extremely Likely | Likely | Neither Likely or Unlikely | Unlikely | Extremely Unlikely | Don’t Know |
| **28** | **10** | **0** | **0** | **1** | **0** |

We also asked the following questions -Thinking about your response to this question, what is the main reason why you feel this way?

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| **These are all the replies we received:-**  **Dalton**  Prescription service is unreliable, everytime I put it in its never ready, I put it is 7 days to give them time and still want ready. As I work long hours its rubbish, service, the doctors on the other hand are fantastic  Get appts quickly no waiting weeks  Excellent services EPS lovely  I can always get an appt and the staff are very helpul  Brilliant receptionist very helpful, doctos are very prompt and thorough lovely centre and very clean. Really great practice, with lost of parking  Very friendly service  I think it is a good doctors surgery  Magna Practice never let me down yet with appts  **Thrybergh**  **Wath**  Friendly helpful staff  Pretty good service quick and easy appt times  Staff good, Christine, clean  Appt availabity and location  I think that I receive good help with whatever problem I come with  Have always rec evied good care and siviloity for many years, first class  Always very friendly and g at time to speak to you extremely friendly nothing too much trouble for all staff  Staff good, Friendly place  I have dealt with similar problems to a friend who has a different GP and this one has helped much more  Needed an appt for my three your old and got her in the same day  **Kilnhurst**  Can get an appt within a week. Good service  Efficient and helpful always  Friendly staff, always accomeodate where possible. For appts just need more appts  All staff really helpful  Friendly staff approachable doctors and nurses, modern and clean environment  Came to Kilnhurst for midwife who is lovely and staff Kelly and Linda are always nice polite  Kilnhurst staff always helpful and kind  Better than my other suregery cant always get an appt staff very good  Everyone happy to help |