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Magna Group Practice

Friends and Family Test : Results September 2019

10 replies

We asked the following question and the results are detailed below

How likely are you to recommend our GP Practice to friends and family if they needed similar care or treatment – please tick box

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| --- | --- | --- | --- | --- | --- |
| Extremely Likely | Likely | Neither Likely or Unlikely | Unlikely | Extremely Unlikely | Don’t Know |
| **5** | **5** | **0** | **0** | **0** | **0** |

We also asked the following questions -Thinking about your response to this question, what is the main reason why you feel this way?

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| --- |
| These are the replies we received:**DALTON**Got appt easily. The health centre appears clean and updated. Notifications on the boards are good. Dr Brown very easy to talk to and approachableGood serviceYou give a very good serviceTheyre really friendly and help you with your needsThe docs are ok cheersNARecently I would have said extremely likely. But I think it has not been as good on the last year, as it was. Getting appt is not as good and when you have one you feel rushed. |