Magna Group Practice

Friends and Family Test : Results July 2016

24 replies

We asked the following question and the results are detailed below

How likely are you to recommend our GP Practice to friends and family if they needed similar care or treatment – please tick box

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Extremely Likely | Likely | Neither Likely or Unlikely | Unlikely | Extremely Unlikely | Don’t Know |
| **20** | **3** | **1** | **0** | **0** | **0** |

We also asked the following questions -Thinking about your response to this question, what is the main reason why you feel this way?

|  |
| --- |
| **These are all the replies we received:-**  **Wath**  Good friendly practice always on time, good advice.  Very good practice.  I have always had great confidence in the doctors and other staff that have treated me. I can get appointments quickly and the admin ladies are very friendly and helpful.  I have been a patient here since I was born and so have my children. I always get an appointment and have never had any issues/problems.  Very friendly and polite fairly new to the surgery but every time I come I leave satisfied with the result.  Staff very good. Dr. helpful.  **Kilnhurst**  Because the Doctors & the receptionists are very good.  Very helpful staff & doctors caring & compassionate looked after me got me admitted to hospital &  Better. Thank you for all your kind support.  Service Locality.  **Dalton**  Always polite.  Yes I would recommend. Especially a Dr. Bishop.  Best Surgery ever. Great receptionists, easily book appointments in surgery – on line. Great diverse  In access of services. Lovely premises too.  As everyone is helpful the doctors explain everything in way which I can understand and Debbie the  Nurse is so helpful in giving information.  Liked the dr. who treated me and the people on reception.  Because your service is not bad! |