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Magna Group Practice

Friends and Family Test : Augusts 18 results

26 replies

We asked the following question and the results are detailed below

How likely are you to recommend our GP Practice to friends and family if they needed similar care or treatment – please tick box

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Extremely Likely | Likely | Neither Likely or Unlikely | Unlikely | Extremely Unlikely | Don’t Know |
| **19** | **6** | **1** | **0** | **0** | **0** |

We also asked the following questions -Thinking about your response to this question, what is the main reason why you feel this way?

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| **These are all the replies we received:-**  **Wath**  Very good  Certain doctors I see are good and help  Great Staff  Dr Brown was lovely really nice guy, thanks for squeezing me in  Helpful staff, excellent gp close to home appts quite easy to get  Always helpful, wonderful service, cant praise all staff enough  Very happy with the practice  Good quality service all round  Staff and dr very good  Always had good service and able to get an appt which is very important doctors and staff very good too  **Kilnhurst**  I have alsway been satisfied with the treatment I received at the practice  Dr Fakhry listens to me and undertood my problem  **Thrybergh**  **Dalton**  Very good service and polite  Very efficient receptionist and doctors  Reception staff always helpful and always manage an appt doctors very thorough  Our family have always been satisfied with the way we have been treated, from entering the surgery the girls on reception have been really helpful and friendly and out doctors are the best.  Staff polite and friendly  Because of the service  Good doctors  No problems at all, helpful staff |