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Magna Group Practice

Friends and Family Test : Augusts 18 results

26 replies

We asked the following question and the results are detailed below

How likely are you to recommend our GP Practice to friends and family if they needed similar care or treatment – please tick box

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Extremely Likely | Likely | Neither Likely or Unlikely | Unlikely | Extremely Unlikely | Don’t Know |
| **19** | **6** | **1** | **0** | **0** | **0** |

We also asked the following questions -Thinking about your response to this question, what is the main reason why you feel this way?

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| --- |
| **These are all the replies we received:-****Wath**Very goodCertain doctors I see are good and helpGreat StaffDr Brown was lovely really nice guy, thanks for squeezing me inHelpful staff, excellent gp close to home appts quite easy to getAlways helpful, wonderful service, cant praise all staff enoughVery happy with the practiceGood quality service all roundStaff and dr very goodAlways had good service and able to get an appt which is very important doctors and staff very good too**Kilnhurst**I have alsway been satisfied with the treatment I received at the practiceDr Fakhry listens to me and undertood my problem**Thrybergh****Dalton**Very good service and politeVery efficient receptionist and doctorsReception staff always helpful and always manage an appt doctors very thoroughOur family have always been satisfied with the way we have been treated, from entering the surgery the girls on reception have been really helpful and friendly and out doctors are the best.Staff polite and friendlyBecause of the serviceGood doctorsNo problems at all, helpful staff |