.

Magna Group Practice

Friends and Family Test : Results May 2018

17 replies

We asked the following question and the results are detailed below

How likely are you to recommend our GP Practice to friends and family if they needed similar care or treatment – please tick box

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Extremely Likely | Likely | Neither Likely or Unlikely | Unlikely | Extremely Unlikely | Don’t Know |
| **16** |  | **0** | **0** | **0** | **1** |

We also asked the following questions -Thinking about your response to this question, what is the main reason why you feel this way?

|  |
| --- |
| **These are all the replies we received:-**  **Wath**  none  **Kilnhurst**  Everyone is absolutely superb – attitude  Always professional and very good  This practice is very thorough  **Thrybergh**  Always friendly and helpful regardless of circumstances  Prompt appointments, friendly receptionists, brilliant doctors. Good nurses (but kath was the best)  **Dalton**  Dr Prabhu always has time for you and helpful  Very helpful doctor Prabu always time to listen and help  Always helpful, try there best to get appointments on certain days. GP and nurses helpful and listen  I have been with this practice all my life, it is good and save, and so has all my children  Good staff |