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Magna Group Practice

Friends and Family Test : Results June 2018

28 replies

We asked the following question and the results are detailed below

How likely are you to recommend our GP Practice to friends and family if they needed similar care or treatment – please tick box

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| --- | --- | --- | --- | --- | --- |
| Extremely Likely | Likely | Neither Likely or Unlikely | Unlikely | Extremely Unlikely | Don’t Know |
| **22** | **4** | **1** | **0** | **0** | **1** |

We also asked the following questions -Thinking about your response to this question, what is the main reason why you feel this way?

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| --- |
| **These are all the replies we received:-****Wath**Dr Bishop has been very friendly and helpfulStarsVery goodVery good all round serviceWhy try the rest when you have the bestReally good staffStaff and drs goodFriendly and helpful practiceGood**Kilnhurst**The GPs at Magna Practice tell you where they are going to touch yhou when they are examining you. I like this. (Ifound it slightly unsettling when the dentist and consultant DID NOT do this.)**Thrybergh**The care from the doctors and staff is the bestDoctors no use at all, Sharon and Debby thanks you have been amazing**Dalton**Good service very efficient, get appointments very easilyGood service appointment availability – friendlyAble to get appointment quick. Good Practice been at practice 44 yearsVery helpful and friendly staff . Always happy to help!Modern place, feels comfy. Great docs and nurses and rec eption staffI have been here all my lifeI think the practice could be better if you could get our prescriptions easily |