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Magna Group Practice

Friends and Family Test : Results September 2018

29 replies

We asked the following question and the results are detailed below

How likely are you to recommend our GP Practice to friends and family if they needed similar care or treatment – please tick box

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Extremely Likely | Likely | Neither Likely or Unlikely | Unlikely | Extremely Unlikely | Don’t Know |
| **19** | **7** | **0** | **0** | **2** | **1** |

We also asked the following questions -Thinking about your response to this question, what is the main reason why you feel this way?

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| --- |
| **These are all the replies we received:-****Wath**Very good serviceFrom entering to leaving the surgery first class treatment, by first class peronell. ThankyouAlways feel that I have been listened to and correct care givenMy husband and I have always been very satisified with the treatment we have received especially my husbandVery good staffWhen I come and see Dr Brown hes always welcoming, polite and listensStaff!Really listen to issues and help whenever needed. All staff are supportive and empathicGoodIt’s a nice environment to come staff is great. Same day appointment nice doctors**Kilnhurst**Always good service and helpfulGood caring service. Usually able to get app same day or at another nearby clinic. We are more than satisified with practice.All staff very friendly and efficientNothing is too much trouble for anybody at this surgery.I always find Kelly and Linda very helpful and the same applies to all the doctors with one exceptionThe main reason is always helpful especially receptionist. Thankyou**Dalton**Because there always here to helpVery nice and efficientIv always been under these doctors and 9 times out of 10 Iv always got on with whoever Iv seenIt’s a good practice to come toVery nice and efficientSome times one doc is ok and gel**Thrybergh**No comments |