Magna Group Practice

Friends and Family Test : Results August 2016

39 replies

We asked the following question and the results are detailed below

How likely are you to recommend our GP Practice to friends and family if they needed similar care or treatment – please tick box

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Extremely Likely | Likely | Neither Likely or Unlikely | Unlikely | Extremely Unlikely | Don’t Know |
| **29** | **10** | **0** | **0** | **0** | **0** |

We also asked the following questions -Thinking about your response to this question, what is the main reason why you feel this way?

|  |
| --- |
| **These are all the replies we received:-**  **Wath**  Very friendly and appointments very quickly.  Always so helpful and obliging.  Always happy with staff.My treatment.  Been here for a number of years and not really had a bad experience.  Easy to get an appointment.  **Dalton**  Very satisfied with Service.  Good customer services, friendly, understand and listen.  The staff are always very helpful and always smiling. It’s a very pleasant atmosphere.  **Thrybergh**  There is never any problem in making an appointment to see the doctor plus the reception staff are  Always friendly and efficient.  Helpful.  All very nice.  Dr. Jacob very good doctor. Kath, Sharon and Debbie are very friendly – welcoming staff.  The staff are very helpful nothing is too much for them.  Good Dr. & Staff.  It is very friendly and helpful surgery.  Very Friendly and welcoming. |