Magna Group Practice

Friends and Family Test : Results September 2016

26 replies

We asked the following question and the results are detailed below

How likely are you to recommend our GP Practice to friends and family if they needed similar care or treatment – please tick box

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Extremely Likely | Likely | Neither Likely or Unlikely | Unlikely | Extremely Unlikely | Don’t Know |
|  **21** | **4** | **1** | **0** | **0** | **0** |

We also asked the following questions -Thinking about your response to this question, what is the main reason why you feel this way?

|  |
| --- |
| **These are all the replies we received:-****Wath**Prefer Kilnhurst Practice.I’ve always found I have got satisfaction with both treatment and friendliness from Doctors and Staff.Doctor Bishop been in the surgery as she listens to your needs and helps in any way she can.It seems a good practice.Everyone is very helpful and obliging.Its’s good.I think there is need for some music or something as you can hear what’s been said in the Dr’s and nurses rooms.Great service and always a appointment whenever needed.Good Doctors. Happy staff. Easy to talk to. Good all round.Because I have never had any troubles with the Doctors.It is fast and friendly service.**Dalton**Servis is very good.Every person at this practice are very good and very polite, They all work really hard to help you. I wouldn’t go to another practice. Thank you.The GP’s listen and are caring, informative and treat you with respect.I have always been very well treated.I have been with this practice 30 years. Always found them most helpful.If I have any problems it soon gets sorted out and have no problem seeing a doctor or nurse.I visited the Doctors with my mum, she came for her bloods she was really happy with the nurse.My experience of this practice are very positive in every way. The reception staff are excellent.I always get friendly & helpful service..**Kilnhurst**Lovely staff, clean.Doctors actually listen.We have always had excellent prompt treatment here. Thank you.Receptionists and doctors are friendly and very helpful.. |