Magna Group Practice

Friends and Family Test : Results November 2016

36 replies

We asked the following question and the results are detailed below

How likely are you to recommend our GP Practice to friends and family if they needed similar care or treatment – please tick box

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Extremely Likely | Likely | Neither Likely or Unlikely | Unlikely | Extremely Unlikely | Don’t Know |
| **15** | **11** | **0** | **0** | **0** | **0** |

We also asked the following questions -Thinking about your response to this question, what is the main reason why you feel this way?

|  |
| --- |
| **These are all the replies we received:-**  **Wath**  I can always get an appointment and doctors are realy nice.  Dr. M.R. Ahmed and Dr. Bishop  Appointments available quickly – Doctor very helpful with my complaint, gave good advise and compassion.  Quick appointment times.  I can get a appointment quickly staff are efficient and friendly.  Normaly able to get appointment without waiting too long.  Always able to get appointments with no hassel. Staff friendly and helpful.  Friendly atmosphere. Fast efficient service.  Can always get an appointment within a reasonable time frame. Friendly & Approachable reception staff & Doctors.  **Dalton**  Service very good. Staff very helpful.  You can always get an appointment. Good all round GP Practice. Staff very pleasant.  All the staff & doctors are very helpful and nothing is too much trouble for them.  Good service and attention.  Every time we visit the practise the staff and doctors are very good and take time to listen.  Good service.  I think the service is very good.  You can get to see a doctor.  .  Friendly efficient service.  **Kilnhurst**  Always helpful & friendly. Receptionists are kind & caring & lovely.  Friendly and professional staff. Availability of appointments.  Very friendly and efficient service. Good ancillary service – physiotherapy etc.  **Thrybergh**  All the staff are so helpfully friendly and you can ask them anything nothing is too much for them.  Doctor and staff are very friendly and kind.  The receptionists are very friendly and helpful. |